



2023 Quarterly VIP Service *

Name	Phone
Address	Email

Four total visits per year - One visit per quarter (one visit will be your clean out)

Inspection of:

Pump/electrical service	Underwater light/s	Plumbing and leaks
Auto-fill	Add algae controls as needed	Add clarity bacteria
Clean pump filter	Prune and remove dead foliage	Cover exposed liner
Remove debris from feature	Fertilize plants during growing season	Service skimmer

In October cover the pond with leaf net. *Net may be purchased from P.O.C. at additional cost.*

Spring-cleaning - Complete cleaning of water features. Pump out pond; remove organic matter from pond and stream, pressure wash stone in and around pond. Replace Skimmer filter, replace Bio-falls filters if necessary, refill pond and add de-chlorinator, add concentrated bacteria/enzymes to jump-start ecosystem.

Although we take extra care to keep your fish safe and free of harm during your pond's clean out, we cannot guarantee their health or safety. In Spring, the immune systems of your fish are at their weakest and they are most vulnerable to disease, stress, injury or other physical illnesses, even death. Therefore, Pondscapes of Charlotte, LLC does not, at any time, take responsibility for the health or safety of your fish and will not be held liable or negligible for the health, safety or physical well being of your fish.

Annual Contract Cost \$ 1,850

Not included in service contract:

Products such as bacteria, filters, light bulbs, ionizer probes. These materials will be billed to homeowner with your 10% VIP Discount applied. Bacteria will be kept at the homeowner's dwelling for as needed use. When supply runs out, the product will be replaced and billed to the customer unless other arrangements are made in advance. Any repair work needed as a result of above inspections will be an additional charge. Pondscapes of Charlotte LLC will submit a work order to the homeowner for approval prior to commencement of any repair work.

Payment Options- Circle One: Quarterly \$ 462.50 or Prepay 5% discount \$ 1757.50

Print Name	Signature	Date
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* While the service contract is designed to provide a large part of your ponds overall maintenance, to keep it looking its best, some general homeowner maintenance may be required between visits.